

0699

**Brackbill, Robert**

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**From:** Brackbill, Robert  
**Sent:** Monday, May 21, 2012 3:21 PM  
**To:** 'Chronister, Ronald'  
**Subject:** UPE/Highmark Form A Filing: Follow-up Public Comment Submitted by Ms. Bittner  
**Attachments:** ScannedFile.pdf

Mr. Chronister,

The following and attached follow-up comment concerning the subject filing is being forwarded to you for appropriate response.

**Robert E. Brackbill, Jr.** | PIR | Chief, Company Licensing Division  
Pennsylvania Insurance Department  
1345 Strawberry Square | Harrisburg, PA 17120  
Phone: 717.783.2143 | Fax: 717.787.8557  
E-mail: [rbrackbill@pa.gov](mailto:rbrackbill@pa.gov)  
[www.insurance.pa.gov](http://www.insurance.pa.gov) | [www.chipcoverspakids.com](http://www.chipcoverspakids.com)

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**From:** [pearlreapaf@comcast.net](mailto:pearlreapaf@comcast.net) [<mailto:pearlreapaf@comcast.net>]  
**Sent:** Wednesday, May 16, 2012 6:07 PM  
**To:** Bybee, Cressinda  
**Subject:** Fwd: Response to Public Comment from Peg Bittner

Good Morning,

This reply from UPE is an excellent example of how Highmark can say so much and not say anything pertinent relating to the issue brought up in the initial discussion. UPE's reply just elaborates on the fact that they agree with my sentimental feelings with keeping the hospitals operating. That is all it states. It does not address any of the errors in managerial judgment and management style in general that has driven Highmark into the turmoil that it is currently in and has been in for the past couple of years.

Their reply does not address the important issues,so that must mean the issues are true.

Ms. Peg Bittner  
2351 Brownsville Rd  
South Park Pa 15129

a person makes a title, a title does make a person. I respect a person

----- Forwarded Message -----

**From:** Ronald Chronister <[ronald.chronister@bipc.com](mailto:ronald.chronister@bipc.com)>  
**To:** Cressinda Bybee <[cbybee@state.pa.us](mailto:cbybee@state.pa.us)>  
**Cc:** [pearlreapaf@comcast.net](mailto:pearlreapaf@comcast.net)  
**Sent:** Wed, 16 May 2012 14:44:09 -0000 (UTC)  
**Subject:** Response to Public Comment from Peg Bittner

02

Ms.

Bybee: I am attaching a response from UPE to the comment received by the Insurance Department from Peg Bittner. I am also copying

Ms. Bittner with the response by email.

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