QTL/Financial Requirement Template Instructions

The information requested in this template will assist in determining a plan's¹ compliance with benefit classification requirements and Quantitative Treatment Limitation and Financial Requirement (QTL) testing outcomes required under the Mental Health Parity and Addiction Equity Act (MHPAEA). As an initial step, identification of all covered services, both medical/surgical and MH/SUD, is critical for complete QTL and Nonquantitative Treatment Limitation (NQTL) analyses. Classification of covered services must remain consistent across both types of analysis, thus must be established at the outset.

The level of detail included in this template supplements the Data Collection Tool for Mental Health Parity Analysis found in Chapter 24B of the 2020 Market Regulation Handbook.

Covered Services Tab

Step 1. Provide the requested Company Name, Plan Name/ID, Plan Year, and Coverage Type (i.e., HMO, PPO, EPO, POS, etc.), and select the appropriate dropdown box (large group, small group, or individual) for the Plan Market information.

| Cell | Notes on Response |
|------|---|
| C2 | Company Name |
| C3 | Plan Name/ID (e.g., HIOS #) |
| C4 | Plan Year |
| E4 | Select from Dropdown (Small, Large, Individual) |
| F4 | Provide Coverage type |

Step 2. Answer the following questions by selecting either Yes or No in the appropriate dropdown box:

- Are outpatient services sub-classified into "office visit" and "other"?
 - O This question must be answered in order to populate the classification cells in column E. Answering yes will populate a drop-down menu with subclassification options; answering no will populate a drop-down menu with the six listed classifications.
- Is there a tiered network? If Yes, continue to the next question. If no, move to Step 3.
- If yes, please select the number of tiers: Select the appropriate number of tiers from the dropdown box.
 - NOTE: "Tiered network" refers to multiple levels of tiering with respect to contracted providers. Out-of-network is not considered a tier.
- NOTE: This template does not <u>automatically</u> separate multiple networks for purposes of analysis.
 - Any covered services that allow for use of multiple provider tiers should be separated out into separate rows and each tier identified (see example below).
 - If the company chose to subclassify based on networks (pursuant to 45 C.F.R. §146.136(c)(3)(iii)(B)), the analysis will have to be completed manually as described below.

¹ Note that an issuer must perform this analysis separately for each plan within a product, as those terms are defined in 45 CFR §144.103.

| Cell | Notes on Response |
|------|---|
| E6 | Select from Dropdown: Yes or No regarding outpatient sub-classification |
| E7 | Select from Dropdown: Yes or No regarding tiering |
| E8 | If Yes above, select number of tiers (excluding out-of-network) |

Step 3. List all Covered Services in Column B

| Cell | Notes on Response | |
|--------------------|---------------------------|--|
| Beginning with B10 | List all Covered Services | |

- All services included in Certificates of Coverage and Schedules of Benefits should be identifiable
 in the list of covered services.
- Covered services should have their own row based on classification, network (in and out, as well as tiering if applicable), cost-sharing type, applicable FR or QTL (i.e., cost sharing and visit or day limits), and FR or QTL level.
- Covered services that match in benefit type (MH/SUD or Med/Surg), classification/subclassification, FR type and level, and QTL type and level can be rolled into a single line.

Example 1 - Network: Include a separate covered service row for services that are covered in- network and out-of-network, e.g., one row for PCP office visit-in network, and a separate row for PCP office visit-out of network.

| | Medical/Surgical | | |
|---|------------------|-----------------------|-------------------|
| | or | Expected Claim Dollar | |
| Covered Services | MH/SUD | Amount | Classification |
| PCP Office Visit, In-network | Med/Surg | \$XX,XXX,XXX | OutPt, IN-Office |
| Specialist Office Visit, In-network | Med/Surg | \$XX,XXX,XXX | OutPt, IN-Office |
| PCP Office Visit, Out-of-network | Med/Surg | \$XX,XXX,XXX | OutPt, OON-Office |
| Specialist Office Visit, Out-of-network | Med/Surg | \$XX,XXX,XXX | OutPt, OON-Office |

Example 2 - Network: Services should be separated by tier when there is more than one network tier, e.g., preferred specialist on one row, non-preferred specialist in a separate row. (See Ch.24B, Q6 (p. 819) re: NQTL considerations for network tiering).

| | Medical/Surgical | | |
|--------------------------------------|------------------|-----------------------|-------------------|
| | or | Expected Claim Dollar | |
| Covered Services | MH/SUD | Amount | Classification |
| PCP Office Visit, Preferred Tier | Med/Surg | \$XX,XXX,XXX | OutPt, IN-Office |
| PCP Office Visit, Non-preferred Tier | Med/Surg | \$XX,XXX,XXX | OutPt, IN-Office |
| PCP Office Visit, Out-of-network | Med/Surg | \$XX,XXX,XXX | OutPt, OON-Office |

Example 3 - Cost-Sharing: Include a separate covered service line for services that have different cost sharing that is dependent upon site of service or diagnostic vs. preventive. For example, CDC-recommended immunizations are \$0 cost-sharing but may be provided in a PCP's office or at a pharmacy, while other immunizations (e.g., for travel) may be provided by a PCP but may have cost-sharing applied. Each instance would need to have its own row for reporting covered services.

| | Medical/Surgical | List the Expected Claim Dollar Amount for Each | |
|---|------------------|---|------------------|
| Covered Services | MH/SUD | Medical/Surgical Benefit | Classification |
| Immunizations - ACA preventive - PCP office | Med/Surg | \$xx,xxx,xxx | OutPt, IN-Office |
| Immunizations - non-ACA preventive - PCP office | Med/Surg | \$xx,xxx,xxx | OutPt, IN-Office |
| Immunizations - ACA preventive - non-PCP | Med/Surg | \$xx,xxx,xxx | OutPt, IN-Other |

Example 4 - Classification: For purposes of MHPAEA analysis, classification of benefits as MH/SUD or Med/Surg, and any corresponding limitations, should be based on the underlying diagnosis, regardless of site of service or the system through which claims are processed. For example, occupational therapy may be appropriate for both medical/surgical and MH/SUD diagnoses, and processed through a medical claims system. For purposes of the analysis, however, the occupational therapy claims processed for underlying medical/surgical diagnoses should be classified as medical/surgical and occupational therapy processed for underlying MH/SUD (e.g., ADHD, Autism, as defined in product information) should be classified as MH/SUD.

| Covered Services | Medical/Surgical or MH/SUD | List the Expected Claim Dollar Amount for Each Medical/Surgical Benefit | Classification |
|--------------------------------------|----------------------------------|---|------------------|
| Occupational Therapy - office | Med/Surg | \$xxx,xxx,xxx | OutPt, IN-Office |
| Occupational Therapy - ADHD office | MH/SUD | | OutPt, IN-Office |
| Occupational Therapy - ASD office | MH/SUD | | OutPt, IN-Office |
| Occupational Therapy - ASD community | MH/SUD | | OutPt, IN-Other |

and

| | Medical/Surgical | | |
|----------------------------------|------------------|------------------------------|-------------------|
| | or | Expected Claim Dollar | |
| Covered Services | MH/SUD | Amount | Classification |
| Speech therapy, ASD | MH/SUD | | OutPt, IN-Office |
| Speech therapy, Medical/Surgical | Med/Surg | \$XX,XXX,XXX | OutPt, IN-Office |
| Speech therapy, ASD | MH/SUD | | OutPt, OON-Office |
| Speech therapy, Medical/Surgical | Med/Surg | \$XX,XXX,XXX | OutPt, OON-Office |

Step 4. Designate whether each covered service is Medical/Surgical or MH/SUD in Column C, taking the following into consideration:

- Services must be identified as medical/surgical or MH/SUD as defined under the terms of the plan and in accordance with applicable state and federal law. Any condition defined by the plan as being medical/surgical or MH/SUD must be consistent with generally recognized independent standards of current medical practice (e.g., the most current version of the ICD or State guidelines). For example, state law defines bipolar disorder, major depressive disorder, and anorexia nervosa as a mental illness, thus covered services used in the treatment of those diagnoses must be identified as MH/SUD in the MHPAEA analysis. (See Ch.24B, Q3 (pg. 818) re: generally recognized independent standards of current medical practice).
- Once defined as medical/surgical or MH/SUD, the Company's definition must remain consistent for all MHPAEA analyses for each plan within the product being analyzed, i.e., QTL and NQTL analyses.
- NOTE: Every medical/surgical service classification must have MH/SUD covered services in that same classification (45 C.F.R. § 146.136(c)(2)(ii)(A)). See Ch.24B, Q4 (pg. 818), Data Collection Tool, rows 1, 2, 3 (pg. 823)

| Cell | Notes on Response |
|--------------------|---|
| Beginning with C10 | Select from Dropdown: |
| | Medical/surgical or MH/SUD for each Covered Service |
| | listed in Column B |

Step 5. Enter Expected Claim Dollar Amounts in Column D for each listed covered service that is identified as medical/surgical. The template auto-fills the cells for Expected Claim Dollar Amounts for MH/SUD services with red, as those dollar amounts are not necessary.

• All covered medical/surgical services, including those services with zero-dollar cost sharing for members, must have an associated expected plan claim dollar amount listed. Also, expected claim dollar amounts must be based on the dollar amount of all plan payments for medical/surgical benefits in the classification expected to be paid under the plan for the plan year; expected claim dollar amounts do not include cost sharing amounts paid by members.

| Cell | Notes on Response |
|--------------------|--|
| Beginning with D10 | List expected claim dollar amount for each Covered |
| | Service listed in Column B |

Step 6. Choose the appropriate Classification or Sub-Classification in Column E by selecting the appropriate responses in the dropdown boxes.

- Services should be classified consistently regardless of ACA requirements, e.g., Mammography (preventive/screening) and Mammography (diagnostic or non-screening) should be included in the <u>same classification</u> since the service is the same regardless of whether it is an ACA covered preventive mammogram or a diagnostic mammogram. They would require separate rows, however, due to the difference in cost-sharing.
- For outpatient services, location of service <u>may be</u> a permissible distinction, e.g., immunizations in PCP's office may be placed in the outpatient, office visit subclassification while immunizations in a pharmacy may be placed in the outpatient, all other subclassification.
- Similar services should be classified together unless the location or other distinction can be identified, e.g., breastfeeding supplies and diabetic supplies may be in the same classification unless diabetic supplies are covered under pharmacy benefits and breastfeeding supplies are considered DME.

| Cell | Notes on Response |
|--------------------|---|
| Beginning with E10 | Select classification or sub-classification from dropdown |
| | for each Covered Service listed in Column B |

Step 7. In Column F through Column J, list the copay, coinsurance, deductible, session limit, and/or day limit information for each of the benefits listed in the covered services tab, including both MH/SUD and Med/Surg benefits.

- Instructions are provided for each FR or QTL type
 - o If the FR or QTL type is not applied to that benefit, put "N"
 - o If the FR or QTL type is applicable to that benefit, put the numeric value only (except deductible, please indicate "Y" per instructions)

Example 5.

| INSTRUCTIONS: Is a copay | INSTRUCTIONS: Is a coinsurance | INSTRUCTIONS: Is a deductible | INSTRUCTIONS: Is a session | INSTRUCTIONS: Is a day limit |
|----------------------------------|------------------------------------|-------------------------------------|---------------------------------|--------------------------------|
| applied to this service | applied to this service category? | applied to this service category? | limit applied to this service | applied to this service |
| category? If yes, list the copay | If yes, list coinsurance | If yes, put a "Y" for every Service | category? If yes, put the | category? If yes, put the day |
| dollar amount applied to the | Percentage Amount Applied to | Category with a deductible | session limit for every Service | limit for every Service |
| Service Category. If no, put a | the Service Category. If no, put a | application. If no, put a "N" for | Category. If no, put a "N" for | Category. If no, put a "N" for |
| "N" for every Service | "N" for every Service Category | every Service Category where | every Service Category where | every Service Category |
| Category where there is no | where there is no coinsurance | there is no deductible | there is no session limit | where there is no day limit |
| copay application. | application. | application. | application. | application. |
| | COINSURANCE | DEDUCTIBLE APPLICATION | SESSION LIMITS | DAY LIMITS |
| COPAY APPLICATION | APPLICATION | (Y or N) | APPLICATION | APPLICATION |
| 25 | 10 | Y | 30 | N |

Step 8. In Column K and Column L, provide citations in the form of page numbers and sections in both the Certificate of Coverage and Schedule of Benefits where the services included in each line of the listed Covered Services can be found.

• This information will allow examiners to determine the specific services from Certificates of Coverage and Schedules of Benefits that are included in each line of Covered Services.

| Cell | Notes on Response |
|--------------------|--|
| Beginning with F10 | List COC page number related to each Covered Service |
| | listed in Column B |
| Beginning with G10 | List SOB page number related to each Covered Service |
| | listed in Column B |

Example 6.

| COC Cites: | SOB Cites: |
|---------------------|--------------------|
| pg. 14, Section III | pg. 3, Section II |
| pg. 25, Section V | pg. 4, Section III |

Analysis Tabs

Data entered in columns B through G will auto-populate the corresponding tabs for purposes of reporting QTLs and Financial Requirements.

For each tab, enter the corresponding cost-sharing or visit limit information in the lines with covered services. Where limits are not applied or the cost-sharing is \$0, enter "N." Please note: This should be the same information provided on the covered services tab in columns F through J, therefore the information provided within the analysis tabs should match the covered services tab for Med/Surg benefits.

• Note that only medical/surgical services carry over to the calculation tabs.

| Service Categories within the Sub-Classification of: | COLUMN 1 | COLUMN 2 | COLUMN 3 | COLUMN 4 | COLUMN 5 |
|---|------------------------------------|--|---|---|--|
| OPTION-OUTPATIENT, IN, OFFICE | EXPECTED CLAIM DOLLAR AMOUNT | COPAY APPLICATION | COINSURANCE APPLICATION | DEDUCTIBLE APPLICATION | SESSION LIMITS APPLICATION |
| | | | | | |
| | | INSTRUCTIONS: Is a copay applied to this | INSTRUCTIONS: Is a coinsurance applied to | INSTRUCTIONS: Is a deductible applied | INSTRUCTIONS: Is a session limit |
| | | service category? If yes, list the copay | this service category? If yes, list coinsurance | to this service category? If yes, put a "Y" | applied to this service category? If |
| | INSTRUCTIONS: | dollar amount applied to the Service | Percentage Amount Applied to the Service | for every Service Category with a | yes, put the session limit for every |
| INSTRUCTIONS: | List Claim Expected Allowed Dollar | Category. If no, put a "N" for every | Category. If no, put a "N" for every Service | deductible application. If no, put a "N" | Service Category. If no, put a "N" for |
| All MEDICAL/SURGICAL service categories provided within | Amounts (Annual) for each service | Service Category where there is no | Category where there is no coinsurance | for every Service Category where there | every Service Category where there |
| this sub-classification are listed below. | category listed. | copay application. | application. | is no deductible application. | is no session limit application. |
| Occupational Therapy - office | \$45,545,522.00 | \$40.00 | N | N | N |
| Speech Therapy - office | \$48,552,679.00 | \$40.00 | N | N | N |
| Immunization- ACA - PCP office | \$1,525,588.00 | N | N | N | N |
| Immunization - Travel - PCP office | \$544,899.00 | \$25.00 | N | N | N |

When Columns 2-6 (D-H) are filled out, formulas will auto-calculate the substantially all and predominant level tests. The user will be alerted if the substantially all threshold is not met and which level is the predominant level, if applicable. See Ch.24B, Q8 (pg. 819).

In the example below, the substantially all test was not met for day limits, resulting in the message "Threshold Not Met". Since the day limits applied to Med/Surg benefits did not meet the substantially all test, day limits cannot be applied to MH/SUD benefits in the benefit classification and there is no need to proceed to the predominant level test.

| | | | | | For every row in COLUMN 5 with an | For every row in COLUMN 6 with a |
|--|---|--|---|---------------------------------------|---------------------------------------|-------------------------------------|
| | | For every row in COLUMN 2 with an | For every row in COLUMN 3 with an amount | For every row in COLUMN 4 with a Y, | amount listed, ADD the expected | amount listed, ADD the expected |
| AGGREGATE TOTAL OF MEDICAL AND SURGICAL BENEFITS | | amount listed, ADD the expected claim | listed, ADD the expected claim dollar | ADD the expected claim dollar amounts | claim dollar amounts (COLUMN 1) for | claim dollar amounts (COLUMN 1) |
| EXPECTED CLAIM DOLLAR AMOUNT WITHIN THIS | | dollar amounts (COLUMN 1) for the | amounts (COLUMN 1) for the service | (COLUMN 1) for the service category | the service category listed within | for the service category listed wit |
| CLASSIFICATION | \$2,047,172.79 | service category listed within that row. | category listed within that row. | listed within that row. | that row. | that row. |
| | AGGREGATE TOTALS | \$0.00 | \$2,047,172.79 | \$2,047,172.79 | \$0.00 | \$19,358.00 |
| | | | | | DIVIDE the AGGREGATE TOTAL of all | DIVIDE the AGGREGATE TOTAL of |
| | | DIVIDE the AGGREGATE TOTAL of all | DIVIDE the AGGREGATE TOTAL of all rows | DIVIDE the AGGREGATE TOTAL of all | rows with SESSION LIMITS listed | rows with DAY LIMITS listed |
| | | rows with COPAY listed (COLUMN 2), | with COINSURANCE listed (COLUMN 3), | rows with a Y (COLUMN 4), indicating | (COLUMN 5), indicating session limits | (COLUMN 6), indicating day limits |
| | | indicating copay is applied, by the | indicating coinsurance is applied, by the | deductible is applied, by the | are applied, by the AGGREGATE | are applied, by the AGGREGATE |
| | | AGGREGATE TOTAL of COLUMN 1. | AGGREGATE TOTAL of COLUMN 1. | AGGREGATE TOTAL of COLUMN 1. | TOTAL of COLUMN 1. | TOTAL of COLUMN 1. |
| | If the amount listed within this row is | | | | | |
| | not greater than or equal to 2/3, or | | | | | |
| | 66.67%, the QTL cannot be applied for | | | | | |
| | this plan design. | 0.00% | 100.00% | 100.00% | 0.00% | 0.95% |
| | | _ | _ | _ | _ (| Threshold Not Met |
| | | | | | | |

In the example below, the substantially all test was met for application of coinsurance, so the user is alerted to the level of coinsurance that meets the predominant level test.

| LEVELS OF COINSURANCE, LOWEST TO HIGHEST | TOTAL EXPECTED CLAIM DOLLARS APPLIED AT THIS COINSURANCE LEVEL | PERCENT (%) OF CLASSIFICATION APPLIED AT THIS LEVEL [LEVEL \$ AMOUNT DIVIDED BY TOTAL B \$] | HIGHEST LEVEL THAT CAN BE APPLIED | NOTE: If any of the levels individually reach over 50.01%, that level may be applied to MH/SUD benefits. Otherwise, use chart to determine appropriate level. |
|---|--|---|-----------------------------------|--|
| 20% | \$758,299.90 | 37.04% | 37.04% | |
| 30% | \$1,288,872.89 | 62.96% | 100.00% | Predominant Level Met |
| | All results MC PLUSES | Market Januar | 0.00% | _ |
| | | | 0.00% | _ |
| | | | 0.00% | |
| | | | 0.00% | _ |
| TOTAL B: | \$ 2,047,172.79 | | | |