

Having difficulty accessing your coverage for addiction treatment?

Whether you have a general question, or want to file a complaint, you can get help at Consumer Services online at www.insurance.pa.gov/complaint, by email at ra-in-consumer@pa.gov, or contact us toll-free at 1-877-881-6388. Share the answers you get from your health insurer, along with your health insurance policy, with the Pennsylvania Insurance Department.

Does Your Health Plan Cover Addiction Treatment?

Most health insurers in Pennsylvania provide some coverage for the treatment of alcohol and other drug addiction. In addition, health insurers are required to provide coverage and administration of addiction treatment in ways that are comparable to other similar illnesses.

Do You Need Help for an Alcohol or Drug Problem?

Call/contact your health plan and ask the following questions. Please be sure to write down all responses:

- What coverage is available under my policy to treat addiction?

- Are all levels of licensed addiction treatment available under my policy?

Does the coverage include:

o Detoxification?

Yes _____ No _____

o Residential rehabilitation?

Yes _____ No _____

o Outpatient session?

Yes _____ No _____

- How many sessions/units of service are available to me for each of these?

o Detoxification _____

o Residential Rehabilitation _____

o Outpatient session _____

- What is my out-of-pocket cost for any of this treatment?

- What are the in-network, licensed addiction treatment programs available to me under my policy?

- Unable to obtain information from your health plan?

Yes _____ No _____

www.insurance.pa.gov/parity



Facebook: [Facebook.com/PAInsuranceDepartment](https://www.facebook.com/PAInsuranceDepartment)



Twitter: [@PAInsuranceDept](https://twitter.com/PAInsuranceDept)