



October 31, 2014

To All Interested Parties:

The Medical Care Availability and Reduction of Error Fund (Mcare) has produced the 2015 Assessment Manual (Manual) with the goal of assisting you in better understanding the assessment process and to help you prepare timely and accurate remittance advice forms. The Manual is arranged by topic so that it is a useful resource as your organization reviews how the relevant statutes and regulations may apply to a particular set of facts. You'll find it useful to read the Manual in its entirety before focusing on one particular set of facts as often more than one provision in the Manual impacts coming to the correct analysis.

However helpful you find the Manual to be, it does not supersede Pennsylvania laws and regulations. Also, while the Manual is comprehensive, it is not intended to be exhaustive or inclusive of all possible situations. Users of the Manual are encouraged to regularly access Mcare's website at www.insurance.pa.gov for current information about Mcare as well as its statutory and regulatory provisions. If you are a remitting entity, any questions regarding how these provisions apply should be addressed to your coverage specialist.

At Mcare, we continue to explore ways to better serve you. For example, many of our remitting entities have found the use of electronic payment methods (e.g. Automatic Clearing House, wire transfers, etc.) to be efficient and cost effective. For more information on these options, please contact Mcare's Fiscal Unit at 717.783.3770 Ext. 213. Also, Mcare is providing a neutral process that has been found acceptable by the plaintiff's and defense bar for alternative dispute resolution of claims. For more information about that process, please contact Mcare's Claims Unit at 717.783.3770 Ext. 261.

If you have any suggestions now or during the year on how Mcare's service can be improved, please feel free to email us at ra-in-mcare-exec-web@pa.gov. This is also a good address to use to keep your contact information up to date so that when we have constituent meetings, the invitation will come directly to you.

Regards,

A handwritten signature in black ink, appearing to read "Theodore G. Otto, III".

Theodore G. Otto, III Esq., CPCU, ARM, ARE
Acting Executive Director