

Jan. 23, 2016

From: Alger Joseph Miller (a.k.a. Joseph Alger Miller or Joe Miller)
To: State Insurance Commissioner Terasa Miller
Re: Surprise balance billing issue.

Dear Commissioner Miller,

I heard about this issue via radio news report and that you are soliciting public comment. I have no E mail so I must use regular mail. My main purpose in writing to you is to emphasise, as strongly as I can, the importance of you being sure to include Veterans, enrolled in the VA healthcare system, in what you are doing regarding this issue. Your solution, as you described it on the radio, seems to me to be a very good, proper solution. Please let it be the solution for us veterans as well. It is needed and I'm certainly one who knows.

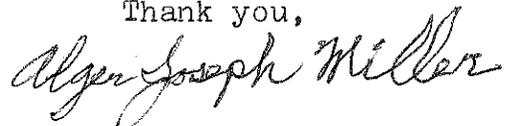
Yes, I say this because last year I had my own experience with this. I filed my complaint about it with the State Attorney General office on the 14th floor of your Strawberry Square Building. While my case was, for the most part, satisfactorily resolved, I would certainly never want to have to go through that again, nor would I want my fellow veterans to have to go through it at all! Your solution would prevent this!

This letter is my written and signed permission for you to obtain my case file from the State Attorney General and read it and to verbally discuss it with the person who handled my case, if you will. Please do so for then you will see most clearly why we Veterans need your solution too. It's very important.

My case file number: [REDACTED]. And the consumer agent who handled my case: [REDACTED]

I myself am a Viet nam era veteran and I cannot overemphasise how vitally important your solution would be to us on this. Really want to "Honor the Vet"? Well this is certainly how. Please read the above numbered case file and include us veterans in on this.

Thank you,



Alger J. Miller

[REDACTED]
Phone Number: [REDACTED]

P.S. If you should fail to get my case file this way, phone or write me and I'll send you photo copies of what I have.

And I would appreciate being kept in-formed on the progress of this which is being presented to the General Assembly and especially were Veterans in the VA Healthcare system included?

RECEIVED

JAN 27 2016

Insurance Consumer Services