

I had surgery recently.

In the folder I received prior to my scheduled surgery, there was information from the surgery center with instructions to contact one particular care management provider to confirm its participation.

I called the number provided from the surgery center but the customer service representative couldn't confirm if the **Anesthesiologists were in network or out of network.**

I explained to the rep that I was calling to avoid a surprised balance bill.

The customer service rep was not able to help me.

Chris Crytzer

[REDACTED]