

In February 2015 Shana was admitted to the Wellspan Ephrata Community Hospital with complications of pregnancy. The hospital and doctor we were seeing are both in-network participating providers with Highmark. Shana delivered a boy. It was hospital policy that he needed to be seen by the in-house neonatologist because of the complications and medication she was on. The neonatologist evaluated and deep suctioned the baby. We did not have a say in the matter and no other doctors to choose from. This neonatologist group runs the NICU at the hospital. Highmark did not cover this bill and said the group was an out-of-network provider. Our bill was almost \$800.