



TO All Insurers In Pennsylvania
FROM Arthur McNulty, Deputy Insurance Commissioner
DATE May 23, 2014
RE Request To Utilize Motor Vehicle Damage Appraisers Not Licensed In Pennsylvania Due to Hail Damage in Southeastern Pennsylvania on May 2014

Any **insurer** that wishes to utilize motor vehicle physical damage appraisers unlicensed in PA to promptly assist with claim damage from recent hail storms should follow the process enumerated herein. We do not license insurer staff or independent property adjusters, so individuals adjusting claims on behalf of an insurance company may continue to do so; however, we do need the insurer to advise us who is here as a consumer assistance initiative, should we be asked by consumers about an individual from another state adjusting a loss in this state.

All requests must come directly from the insurance company and should include the following information:

- Full Name of the individual;
- The last four of the SSN of that individual;
- Any license number issued in another state, if applicable; and
- The length of time the individual is expected to be in Pennsylvania.

The insurer may email a request to the attention of Adriane Force or Zena Fortson at ra-in-producer@pa.gov.

Please note that this activity does not apply to public adjusters. Any individual working on behalf of a consumer as a public adjuster must be licensed in PA under any circumstance.

You advanced cooperation is appreciated.