

MEMO

TO All Interested Parties

FROM Adriane Force, Licensing Operations Manager

DATE June 2, 2015

RE Change in Vendor for Exam and Education Services

MESSAGE:

Effective July 1, 2015, PSI Services LLC (PSI) will begin administration of the licensing exam services as well as the pre-licensing and continuing education services for the Pennsylvania Insurance Department. Prometric will no longer administer the licensing exam service or pre-licensing and continuing education services for the Pennsylvania Insurance Department after June 30, 2015.

Prometric will continue to administer the licensing exams for individuals registered on or before June 30, 2015. Online reservations are the most efficient way for candidates to schedule their examination. Candidates can register at www.prometric.com/pennsylvania or by phone at 800-715-2418.

PSI exam registration service will be available beginning June 1, 2015 either through their website, https://candidate.psiexams.com or by calling 1-800-733-9267. Applicants will be able to schedule their examinations for test dates on or after July 1, 2015.

Prometric will continue to administer the education program through June 30, 2015. Paper course applications will be accepted through June 24, 2015. Electronic course applications will be accepted through June 30, 2015. On July 1, 2015, PSI will begin to accept and process course applications as well as administer the rest of the program.

Continuing education and pre-licensing education course completions as well as classroom offerings should continue to be processed without interruption.

Due to the change in vendor, provider and course renewals dated July 1, 2015 or later will not be available for processing until July 1, 2015. Providers will have up to 90 days to submit the appropriate renewal fee.