

**Brackbill, Robert**

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**From:** Kathy Diggans [KDIGGANS@wpahs.org]  
**Sent:** Tuesday, April 09, 2013 8:59 AM  
**To:** Brackbill, Robert  
**Subject:** WPAHS/Highmark  
  
**Importance:** High

Dear Robert Brackbill,  
I have worked for AGH since 1976. We provide high quality care to our patients. We treat our patients like family. I have taken care of multiple patients that went to UPMC and felt they were just a number on an assembly line. When they come here they are very thankful to have a choice and like the difference in our approach to meeting their needs. Please support this affiliation of WPAHS/Highmark. As a member of this community, I think having a choice is essential to maintaining excellent health care and meeting the needs of our community.

Sincerely,  
Kathy Diggans RN

Kathy Diggans  
West Penn Allegheny Health Systems  
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