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**Bybee, Cressinda**

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**From:** pearlreapaf@comcast.net  
**Sent:** Wednesday, April 16, 2014 3:16 PM  
**To:** Ronald Chronister  
**Cc:** Bybee, Cressinda  
**Subject:** Re: Response to Public Comment from Ms. Peg Bittner

To all,

Thank you for the response. However, it does not address the entire arena of which I brought to the attention of the State Insurance Department and what Highmark has brought to the attention of the public and to the media statewide. Their answer does not satisfy the entire question and I am requesting a more detailed answer that satisfies all comments and inquires. In plain English and not corporate legalese preferred.

Thank you and have a good day

Peg Bittner  
2351 Brownsville Rd  
South Park PA 15129

----- Original Message -----

**From:** Ronald Chronister <[ronald.chronister@bipc.com](mailto:ronald.chronister@bipc.com)>  
**To:** Cressinda Bybee ([cbybee@pa.gov](mailto:cbybee@pa.gov)) <[cbybee@pa.gov](mailto:cbybee@pa.gov)>  
**Cc:** [pearlreapaf@comcast.net](mailto:pearlreapaf@comcast.net)  
**Sent:** Wed, 16 Apr 2014 17:53:29 -0000 (UTC)  
**Subject:** Response to Public Comment from Ms. Peg Bittner

Ms. Bybee,

Attached please find Highmark Inc.'s response to the public comment received by the Pennsylvania Insurance Department from Ms. Peg Bittner. I am providing Ms. Bittner with a copy of the response with this email.

Ron Chronister

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