

I support the Governor's recommendations protecting patients from surprise medical bills. No one should be expected to ask during an operation or emergency treatment, who is in their insurance network.

And yes this has happened to me. Although I live in Roxborough section of Philadelphia, Roxborough Memorial Hospital is not in the AETNA insurance system. So we use Chestnut Hill, and their ER doctors are not in the system either, only the Hospital. You just can't win.

Aetna paid the bill after I said I was sending it to PA insurance commission. I have had to use that threat numerous times for insurance problems.

Thank you.

Donna Gdowik

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