I'm insured with UPMC. On 4/25/15 I had shoulder surgery at UPMC Hamot . I received a single nerve block injection from an anesthesiologist employed by NAPA(North American Partners in Anesthesia). The amount charged was 1,919.00 but the plan only allowed 161.10 leaving me responsible for the balance of 1,758.00. I contacted UPMC on numerous occasions regarding this matter. In January 2016 I filed a complaint with UPMC regarding my share of the cost. The claim was adjusted on 1/27/2016 leaving me a coinsurance responsibility of \$43.19.

I'm fortunate that UPMC resolved this matter, but I spent hours on the phone. I hope that the Balance Billing Proposal becomes law.

Al Mangini

Sent from Mail for Windows 10