

TO All Public Adjusters and Public Adjuster Solicitors Licensed in Pennsylvania

**FROM Jack Yanosky, Director
Bureau of Licensing & Enforcement**

DATE September 10 , 2012

RE Important Notice on Implementation of Act 21 of 2012

This notice is to highlight several important provisions of Act 21 of 2012 (Act 21) related to the implementation of the Act. Act 21 is effective on September 30, 2012 and on this date, some important new requirements and processes will be effective for persons licensed in Pennsylvania as public adjusters, including but not limited to the following:

Public Adjuster Solicitors will be converted to public adjusters and will require the new bond limit of \$20,000.00 **BEFORE** acting as a public adjuster in any capacity. The license conversion date is the effective date of Act 21, September 30, 2012.

Following a public adjuster's first license renewal under Act 21(i.e. the first occurring after September 30, 2012), the new license term will be biennial (2 years) and the expiration date of the public adjuster's license will then be the last day of the individual's birth month. Business entities will also be renewed for a two-year cycle; however, these license types will maintain the original issue date.

24 hours of continuing education (CE) will be required for renewal of all resident public adjuster licenses commencing with the first full, two-year license cycle and every two-year period thereafter. In addition to completing CE, persons renewing their public adjuster license must also submit a properly completed renewal form and pay the required license fee. Non-resident public adjusters CE requirement will be reciprocal with their home state.

New applicants for a resident public adjuster license will be required to submit fingerprints during the application process. This is done **ONLY** at the Prometric exam centers and we use live-scan technology. This permits us to obtain national criminal history records, which are usually provided to the Department within 5 business days of the submission of fingerprints. The exam centers also have kiosks available to submit applications electronically, which is required before an applicant can be fingerprinted. This one-stop shop process has been in place since 2005 for insurance producers, has been copied by several other states and has allowed for an expedited processing of applications under normal circumstances.

Act 21 will require a public adjuster to provide notice to the insured's insurer within two (2) calendar days of entering into a contract with the insured. For consistency, this notice date will be determined based on the **"execution"** date of the contract as outlined in the Department developed public adjuster contract, Edition 2, September 6 2012 and the Notice issued September 5, 2012.

More information of all types can be obtained from our website at www.insurance.pa.gov and select "Services for Producers and Other Licensees" from the menu bar on the left of the homepage.